AESG

Customer Terms and Conditions

When approving an AESG quotation, the customer accepts all requirements from the following terms and conditions. Any deviation requires written approval from AESG prior to approving a quotation. If there are any discrepancies in the quotation, please notify AESG immediately.

The quotation is valid for sixty (60) days from the date indicated on the quote. After this period, AESG reserves the right to revise the cost and lead time at its discretion. If the quote is not accepted within seventy (70) days, AESG will apply storage fees of up to \$20.00 per calendar day. These storage fees will be billed upon either the approval or decline of the quoted work.

In the event that the repair or overhaul is authorized but the unit is subsequently determined to be Beyond Economic Repair (BER) for any reason, the customer will remain liable for the quoted amount irrespective of the unit's condition. If the unit is assessed as Beyond Economical Repair (BER) or Beyond Physical Repair (BPR), it will be quoted, invoiced, and shipped immediately.

For customers without current credit terms with AESG, the order will be invoiced, and the unit will be returned upon accounting release. The customer is responsible for all shipping costs, including but not limited to broker fees, customs fees, import/export fees, and international shipping expenses.

Please note that the terms outlined above are subject to change at the discretion of AESG.